



Wisconsin Department of Transportation

www.dot.wisconsin.gov

Jim Doyle
Governor

Frank J. Busalacchi
Secretary

Office of the Secretary
4802 Sheboygan Ave., Rm. 120B
P.O. Box 7910
Madison, WI 53707-7910

Telephone: 608-266-1113
FAX: 608-266-9912
E-Mail: sec.exec@dot.state.wi.us

March 11, 2005

Glenn Tilton, Chairman, President & CEO
United Airlines
PO Box 66919
Chicago, IL 60666

Dear Mr. Tilton:

Just over a month ago, Wisconsin Governor Jim Doyle, U.S. Senator Herb Kohl and I helped dedicate a \$6.8 million passenger rail facility at Milwaukee County's General Mitchell International Airport (GMIA). As one of only four Amtrak stations directly serving airports in the United States, the Milwaukee Airport Rail Station (MARS) provides a convenient and dependable travel connection – especially for air travelers seeking to avoid the congestion and delays associated with Chicago's O'Hare International Airport.

During its first two weeks of operation alone, the MARS facility accommodated nearly 800 passengers, with about 90% of travelers using the station to get to or from Chicago. As the popularity of this new airport/passenger rail connection grows, I hope you will consider promoting the new MARS facility as an attractive option for northern Illinois travelers utilizing your airline to fly out of GMIA.

Amtrak's Hiawatha Service provides seven daily round trips connecting MARS and downtown Chicago in about 90 minutes, while delivering the best on-time performance of any Amtrak route. Last year, over 470,000 passengers utilized the Hiawatha Service – the highest ridership total since Wisconsin began supporting the service in 1989. A free shuttle bus service provides a five-minute link between GMIA and the MARS facility.

As you know, today's travelers are looking not only for value, but also for convenience, comfort and dependability. The new MARS facility, GMIA and Amtrak's Hiawatha Service deliver on all counts. We are confident that southeast Wisconsin's growing economy coupled with this convenient new airport/rail connection means your airline will discover a growing business and leisure travel market out of GMIA.

Our department's Web site (<http://www.dot.wisconsin.gov/travel/rail/mars.htm>) provides more information on the MARS facility, train schedules, etc. Please feel free to link to it from your airline's own Internet site. If there is anything else we can do to assist in any way, do not hesitate to contact us.

Sincerely,

A handwritten signature in black ink, reading "Frank J. Busalacchi".

Frank J. Busalacchi
Secretary

ADDRESSEES

Robert Milton, President & CEO
Air Canada
PO Box 14000
Station Airport
Dorval, Quebec
H4Y 1H4

Joe Leonard, Chairman & CEO
AirTran Airways
9955 AirTran Boulevard
Orlando, FL 32827

W. Douglas Parker, Chairman, President & CEO
America West Airlines
4000 E Sky Harbor Boulevard
Phoenix, AZ 85034

Gerard Arpey, Chairman, President and CEO
American Airlines
P.O. Box 619616
DFW Airport, TX 75261-9616

Gerald Grinstein, CEO
Delta Air Lines
PO Box 20706
Atlanta, GA 30320-6001

Timothy E. Hoeksema
Chairman, President and CEO
Midwest Airlines
6744 South Howell Avenue
Oak Creek, WI 53154

Richard H. Anderson, CEO
Northwest Airlines, Incorporated
2700 Lone Oak Parkway
Eagan, MN 55121

Glenn Tilton, Chairman, President & CEO
United Airlines
PO Box 66919
Chicago, IL 60666

Bruce Lakefield, President & CEO
US Airways
2345 Crystal Drive
Arlington, VA 22224

James Kenney, President
USA3000 Airlines
335 Bishop Hollow Road, Suite 100
Newton Square, PA 19073

Jeff Potter, President and CEO
Frontier Airlines, Inc.
7001 Tower Road
Denver, CO 80249-7312

J. George Mikelsons, Chairman and CEO
ATA Airlines, Inc.
7337 West Washington Street
Indianapolis, IN 46231

Larry Kellner
Chairman of the Board & CEO
Continental Airlines
P.O. Box 4607
Houston, TX 77210-4607